

Johnson County REMC
APPENDIX B
Non-Recurring Charges and other Terms of Service

Late Payment Charge - Bills shall be rendered and due monthly. If bills are not paid on or before the seventeenth day following the billing date, the bill shall have late charges added as follows:

First \$3.00 or less of net bill	10% plus
All net billing over \$3.00	3%

Trip Fee – a charge of \$60.00 will be assessed each time a service employee must be sent to the customer’s service location during normal business hours as a result of non-payment or from a customer’s special request. This fee will be applicable whether or not the service is disconnected or reconnected.

Transformer Service Fee – if the situation warrants a customer to be disconnected or reconnected at the transformer (versus at the meter) as a result of non-payment or from a customer’s special request, a \$150.00 fee shall apply.

Service Fee – When a customer is remotely disconnected and reconnected within a 30 day window due to non-payment or from a customer’s special request, a fee of \$11.00 shall apply. If reconnection occurs outside of the 30 day window, REMC reserves the right to charge an additional \$11.00 for reconnection of service.

Meter Tampering Fee – a charge of \$150.00 will be assessed if it has been discovered that there was illegal tampering with the electric meter. This is in addition to all other applicable charges.

After Hours Service Calls – if a service crew must be dispatched for a non-emergency situation after normal business hours, a minimum fee of \$225.00 shall apply for one lineman and a minimum of \$425.00 shall apply for two linemen. The appropriateness of whether one or two linemen are used shall be governed by the nature of the work and any safety policies that must be followed.

Returned Check Fee – When a check received in payment of a member's account is returned unpaid for any reason (not the fault of the REMC), the member shall be assessed a handling fee of \$30.00.

Rate Change Requests – Upon customer request to switch to an alternative rate schedule, member must have Corporation’s approval and remain on new rate for a minimum of 12 months. The only exception will be if service is terminated at the location prior to the end of the 12 month period.